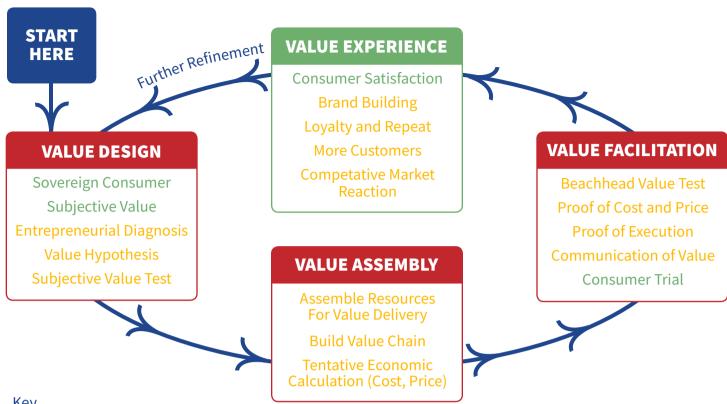
THE SUBJECTIVE VALUE CYCLE

A model for entrepreneurs to understand subjective value and let it drive business development.



Key

Green = Consumer Activites Red = Entrepreneur Activites

Yellow = Entrepreneurial Tools and Methods

VALUE DESIGN

The consumer is sovereign – decides what has value.

Value is subjective – a feeling, 100% in the consumer's mind.

Entrepreneur uses empathy to deduce consumer wants and needs.

Entrepreneur makes a diagnosis, and then a hypothesis of what will bring the consumer an experience of value.

The hypothesis (a concept, or an MVP) can be tested for validation.

VALUE ASSEMBLY

The entrepreneur now identifies and assembles resources to produce and deliver the good or service to bring value to the consumer.

This is a unique new specialization – no costs or prices are given.

The entrepreneur makes a tentative economic calculation – an estimated price and an estimated cost.

If a profit seems possible, the entrepreneur proceeds.

Some testing may be possible at this stage.

VALUE FACILITATION

The entrepreneur takes the unique value proposition and the product / service to market.

Ideally a beachhead market value test – the highest potential customers.

Customers provide proof of price; implementation provides proof of cost.

Execution proves the functioning of the value chain.

Marketing (communicating value) is a vital element.

Consumer trial is proof of value.

VALUE EXPERIENCE

Consumers try the offering and experience satisfaction and therefore value.

Entrepreneurs can communicate the story broadly and build trust in the value proposition.

Triers repeat and become loyal; more consumers join.

The market never stands still – both customers and competitors change.

FURTHER REFINEMENT

The process continues its cycle.

The entrepreneur practices continuous dynamism.



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